Send money by mobile

splash

MOBILE MONEY ››

Splash is Sierra Leone's first mobile payment system, allowing you to send money using just your mobile - quickly, easily and cheaply.

Any Zain or Africell customer can send or receive money through **Splash**. Simply register with a **Splash** agent and load money onto your phone. You can then send that money to any Zain or Africell customer, who may exchange it for cash at any **Splash** Agent. Registration is free and you do not need to have a bank account.

Splash out today!

Open an account

Go to your nearest Splash agent	Fill in a registration form	Splash will then send you a text containing your PIN and Secret Word	You should memorise these and delete it from your phone.

Pay money into your *Splash* account

Go to your nearest Splash agent	Give the agent the amount you want to pay into your account	Both you and the agent will receive receipts from Splash.	Stay with the agent until you receive these.

Send money to another mobile phone user

Create a new text and type in the details below:

Check this text and then send to Splash at 700 (texts are free)

Splash then send a notification text to your chosen recipient

The recipient can then go to their nearest Splash agent to get their money

Splash	Splash
Your PIN	e.g. 1234
Recipient Phone Number	e.g. 077 XXX XXX
Amount you want to send	e.g. Le 100,000

Splash___1234___077XXXXXX___100000
Space   Space   Space

Remember to always delete your sent messages!

Withdraw money from your **Splash** account

Go to your nearest Splash Agent or branch of GTBank

Create a new text and type in the following details:

Cash	Cash
Your PIN	e.g. 1234
Agents Phone Number	e.g. 077 XXX XXX
Amount you want	e.g. Le 100,000

Cash___1234___077XXXXXX___100000
Space   Space   Space

Check this text and then send to Splash at 700 (texts are free). Always delete sent texts

Splash will send you a confirmation ID which you should show to the agent

The agent will check this confirmation ID with Splash

Both you and the agent will receive receipts from Splash

The agent will then give you your money (less a small fee)

For details on all fees charged, see the Splash Tariff available from Splash Agents or online at **www.splash-cash.com**

Change your PIN

To change your PIN number: Create a new text and type in the following details:

CPIN	CPIN
Your PIN	e.g. 1234
Your new PIN	e.g. 4567
Your new PIN	e.g. 4567

e.g. CPIN___1234___4567___4567
     Space   Space   Space

Check your text and then send it to Splash at 700 (texts are free). Always delete sent texts.

Recent Transactions

To check your recent transactions: Create a new text and type in the following details:

LAST	LAST
Your PIN	e.g. 1234

e.g. LAST___1234
     Space

Check your text and then send it to Splash at 700 (texts are free). Always delete sent texts.

Account balance

To check your account balance: Create a new text and type:

TOTAL	TOTAL
Your PIN	e.g. 1234

e.g. TOTAL___1234
     Space

Check your text and then send it to Splash at 700 (texts are free). Always delete sent texts.

Get help from Splash

For more information or help please call Splash on:

700

The Splash Customer Care Centre is open:
Mon-Sat : 08:00 - 22:00
Sun: 12:00 - 16:00

If your phone is lost

If your phone is lost or stolen, notify your network operator, who will issue you with a SIM card with your original number. Also notify the Splash Customer Care Centre.
If your PIN has been kept secret your money will be safe.

Text Messages

Remember! Texts should be sent to Splash at **700** - **not** to your recipient.