

Send
money
by
mobile



Splash is Sierra Leone's first mobile payment system, allowing you to send money using just your mobile - quickly, easily and cheaply.

Any Zain or Africell customer can send or receive money through **Splash**. Simply register with a **Splash** agent and load money onto your phone. You can then send that money to any Zain or Africell customer, who may exchange it for cash at any **Splash** Agent. Registration is free and you do not need to have a bank account.

Splash out today!

Open an account



Go to your nearest Splash agent



Fill in a registration form



Splash will then send you a text containing your PIN and Secret Word



You should memorise these and delete it from your phone.

Pay money into your **Splash** account



Go to your nearest Splash agent



Give the agent the amount you want to pay into your account



Both you and the agent will receive receipts from Splash.



Stay with the agent until you receive these.

Send money to another mobile phone user



Create a new text and type in the details below:



Check this text and then send to Splash at 700 (texts are free)



Splash then send a notification text to your chosen recipient



The recipient can then go to their nearest Splash agent to get their money

Splash	Splash
Your PIN	e.g. 1234
Recipient Phone Number	e.g. 077 XXX XXX
Amount you want to send	e.g. Le 100,000
Splash__1234__077XXXXXX__100000 <small>Space Space Space</small>	

**Remember to
always delete
your sent messages!**

Withdraw money from your *Splash* account



Go to your nearest Splash Agent or branch of GTBank



Create a new text and type in the following details:

Cash	Cash
Your PIN	e.g. 1234
Agents Phone Number	e.g. 077 XXX XXX
Amount you want	e.g. Le 100,000
Cash__1234__077XXXXXX__100000 <small>Space Space Space</small>	

Check this text and then send to Splash at 700 (texts are free). Always delete sent texts



Splash will send you a confirmation ID which you should show to the agent



The agent will check this confirmation ID with Splash



Both you and the agent will receive receipts from Splash



The agent will then give you your money (less a small fee)

For details on all fees charged, see the Splash Tariff available from Splash Agents or online at www.splash-cash.com

Change your PIN

To change your PIN number: Create a new text and type in the following details:

CPIN	CPIN
Your PIN	e.g. 1234
Your new PIN	e.g. 4567
Your new PIN	e.g. 4567
e.g. CPIN__1234__4567__4567	
Space Space Space	

Check your text and then send it to Splash at 700 (texts are free). Always delete sent texts.

Recent Transactions

To check your recent transactions: Create a new text and type in the following details:

LAST	LAST
Your PIN	e.g. 1234
e.g. LAST__1234	
Space	

Check your text and then send it to Splash at 700 (texts are free). Always delete sent texts.

Account balance

To check your account balance: Create a new text and type:

TOTAL	TOTAL
Your PIN	e.g. 1234
e.g. TOTAL__1234	
Space	

Check your text and then send it to Splash at 700 (texts are free). Always delete sent texts.

Get help from Splash

For more information or help please call Splash on:

700

The Splash Customer Care Centre is open:
Mon-Sat : 08:00 - 22:00
Sun: 12:00 - 16:00

If your phone is lost



If your phone is lost or stolen, notify your network operator, who will issue you with a SIM card with your original number. Also notify the Splash Customer Care Centre. If your PIN has been kept secret your money will be safe.

Text Messages

Remember! Texts should be sent to Splash at **700** - **not** to your recipient.



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